



ANNUAL REPORT







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Foreword by the Chairman

主席序言

Foreword By The Chairman



明途聯繫有限公司 董事會主席 黎守信醫生 Dr. Benjamin Lai Chairman, Board of Directors MentalCare Connect Company Limited

縱使本地經濟前景不明朗,香港各行各業面臨不同程度困難,零售市場 消費者的消費模式亦發生轉變。2023-2024年度是經歷了新冠疫情後充滿 挑戰的一年,然而我仍懷着喜悅的心情向大家公報明途聯繫有限公司第 二十二份年報。

感謝政府持續的財政支持和公司員工的無私奉獻和辛勤工作,我很高興與大家分享「明途聯繫」過去一年的驕人業績。在2023-2024年度,公司總收入為1.88億港元,較上年增長9.9%,稅前淨利約156萬港元。截至2024年3月31日財政年度結束時,員工人數為220人,其中超過70%的員工為精神復元人士及弱勢社群,年內提供實習工作崗位為259人次。在這個財政年度,公司共營運35個店舖及社企項目,當中包括新開設1間分店及替7間店舖續上新的租約。「明途聯繫」除致力於公立醫院內開設店舖為病人及其親屬、員工和顧客提供服務外,仍將物色合適的商機在醫院以外擴展其零售版圖。

在「思健」慈善基金的支持下,公司開展管理其中一間 7-11 的營運,並聘請了一名半職社工,以幫助精神復元人士及弱勢社群在康復的過程中能夠適應工作環境。這展示了商界企業與社企在提供工作崗位及有關配套在協助復元人士康復的過程中產生正面的積極成果。此類合作亦正進一步加強並擴展。公司將繼續與其他社會企業共同努力,履行社會責任,並支持弱勢社群。

我謹代表董事會感謝民政事務及青年事務局、社會福利署、醫院管理局、 供應商、各榮譽顧問及其他持份者一直以來對「明途聯繫」的支持及建議。 董事會感謝鍾偉成先生及其團隊在公司的成功上付出的努力和承擔。本人 謹此感謝董事會成員對公司深具遠見的建議和不懈的支持。

23-24 年報 ANNUAL REPORT



I am delighted to present to you the twenty second annual report of MentalCare Connect Company Limited after a challenging year following the COVID pandemic with the uncertain outlook of local economy, difficulties faced by various business sectors in Hong Kong and changes in consumer pattern in the retail industry in 2023-2024.

Thanks to the continual financial support by the Government and the dedication and hard work of the staff of the Company. I am pleased to share with you the strong performance of the Company over the past year. The gross income of the Company is \$188 million Hong Kong dollars representing a 9.9% increase over the preceding year and a net profit before tax of about \$1.56 million dollars. At the end of the financial year ending on 31 March 2024 the number of employee is 220 with over 70% of the employees being from the disabled and disadvantaged group. The number of placement attendances provided to disabled persons for gaining experience in the year is 259. As of 31 March 2024 there are 35 shops and projects under the Company including 1 new shop and 7 re-new projects in the past one year. The Company has maintained its commitment to the provision of business outlets and services to patients. relatives, staff and customers inside the public hospitals. The Company will look forward to suitable opportunities in expanding its shops outside of the hospitals.

Thanks to the support of Mindset the Company has embarked on the management of 7-Eleven with the input of a part time social worker to facilitate the adjustment of the disadvantaged persons in the work environment during the course of their rehabilitation. This collaborative efforts by a corporation and a social enterprise in the facilitation of the rehabilitation of the ex-mentally ill has brought positive impact to the disadvantaged persons. Further expansion of such collaborative efforts is in the pipeline.

The Company will continue the joint efforts with other social enterprises in the promotion of social responsibilities and support of the disadvantaged persons.

On behalf of the Board I would like to thank the Home and Youth Affairs Bureau, Social Welfare Department, the Hospital Authority, suppliers, honorary advisors and other stakeholders for their continual support and advice to the Company. The Board is grateful to Mr. Chung Wai Shing and his staff for their dedication and hard work for the success of the Company. I wish to thank members of the Board for their insightful advice and untiring support to the Company.

行政總裁報告 CEO Report



明途聯繫有限公司 行政總裁 鍾偉成先生 Mr. Chung Wai Shing Chief Executive Officer MentalCare Connect Company Limited

抗疫三年,隨著新冠疫情落幕,各界憧憬著社會及各種經濟活動全面復常,做生意的當然希望23-24年度的營業額可回復至疫情及社會運動以前,誰不知一切竟不似預期。移民潮、網購成風、北上消費及旅客消費模式轉變,在在影響餐飲及零售業務的復常能力,更導致新一輪的店舖結業潮。面對市場的無常,加上政府及醫管局轄下店舖的租金寬減措施於2023年12月完結,大大增加公司的營運成本,也影響了公司在社區擴展業務的步伐。

履行核心價值

至 2024 年 3 月止,「明途聯繫」營運的社企項目有 35 個,共聘用 220 位僱員,其中 157 位來自弱勢社群(其中 144 位是殘疾人士),佔僱員人數的 71%,是年度各機構轉介到公司及轄下店舖實習的學員達 259 人次。7-Eleven x Mindset x MentalCare 的合作計劃取得十分正面的成果,據計劃的中期檢討報告顯示,僱員在社工的支援下,在紓緩緊張情緒壓力、情緒困擾、提升職場競爭力及提高就業穩定性方面都有預期的提升作用。

財務報告

2023-2024年度,公司總收入為港幣 188,099,569,同比增長 9.9%,其中「創業展才能」計劃及「伙伴倡自強」社區協作計劃共資助港幣 1,972,376,作為多項社企項目的種籽基金,約佔整體收入的 1.05%。公司稅後盈利為港幣 1,464,199。隨著醫院取消「緊急應變級別」措施,醫院人流顯著回升,營業額亦隨之增加。雖然同比的銷售收入增加,但政府及醫管局亦於 12月取消對轄下店舖的租金寬減及一次性的員工薪酬資助,令 2023-2024 年度的盈利銳減 5 成多。







業務發展

■ 復康店 / 便利店業務

隨著醫院解除「緊急應變級別」措施,探病時間及非緊急醫療服務復常,令醫院人流大大增加,營業額進一步提升。當醫院店舖生意逐漸復常,在此消彼長的情況下,社區店舖的收入略受影響。期內多間醫院店舖重新招標,同事們排除萬難,最終所有投標都告成功,包括屯門醫院、明愛醫院、東區醫院及瑪嘉烈醫院的復康店及便利店。另邊廂,位於銅鑼灣的「卓思廊」卻因生意欠佳而結束營業。

■ 合作社 / 樂協業務

疫情結束,位於醫管局大樓的職員合作社仍面對嚴峻的挑戰,營業額遠低於疫情及社會運動前。另外,位於灣仔人民入境大樓的「樂協」社團優惠坊經營3年後被政府徵用作其他用途,而軒尼詩道的「樂協」同樣因生意未如理想而結業。可幸是公司透過產業署的「關愛社區租務安排」,於九月中在香港信德中心港澳碼頭的乘客等候區開辦「樂協」便利店,吸納部份員工讓他們不致失業。

7-Eleven x Mindset x MentalCare

將軍澳醫院 7-Eleven 經過一年多的營運後,證實三方協作模式成功支援精神復元人士持續就業,業績表現也合乎理想,三方共識於 2024-2025 年度開辦 1 間 7-Eleven,以聘用更多精神復元人士。

展望

縱觀整體經濟及市場狀況,公司仍能站穩陣腳,實有賴各級員工的努力和顧客的長期支持。2023-2024年感恩在艱難的日子,公司仍能保持盈利,展望2024-2025年,零售及餐飲業將面對重大挑戰,公司必須調整策略,隨機應變,包括積極競投醫院新合約;要求社區店舖業主減租;發展自家品牌產品及改善POS 銷售系統以增強公司營運效率等,讓公司可持續發展。在此感謝同事們勇於面對市場的無常,積極求變。最後,感謝董事會的指導和不懈支持。

行政總裁報告 CEO Report







The epidemic was finally declined after its three years' ravaging the world. All walks of life were looking forward to the comprehensive recovery of social and economical activities. The business sectors were also anticipating a return of economic momentum similar to the period before the epidemic and social activities. However, the results seemed not matching the anticipation. Emigration, online shopping, consumption behaviour shifting to Mainland and the change of tourists' consumption pattern had seriously hampered the restoration, especially in catering and retail industries. This led to a new wave of business closure. Pursuant to the unpredictability of the market trend and the rental concession of Hospital Authority and HKSAR to be terminated in December 2023, this casted an obvious burden to the operational cost and also affected the pace of business development in the community.

Core Mission Implementation

As of March 2024, "MentalCare Connect" operated 35 social enterprise projects and employed a total of 220 staff. Among them, 157 were disadvantaged groups of people (144 were disabled). This accounted for 71% of the workplace. 259 cases were referred to our Company and shops for placement by different organisations. The collaboration of 7-Eleven x Mindset x MentalCare Connect recorded a positive impact. With reference to the interim report, the social workers' support showed a significant elevation in different areas, particularly in the relief of tense emotion, emotion distress, increase the working competitiveness and enhancement of working stability.

Financial Performance

In Year 2023 to 2024, the total revenue of "MentalCare Connect" was HK\$188,099,569, showing a growth of 9.9% year-to-year. "Enhancing Employment of People with Disabilities through Small Enterprise Project" and "Enhancing Self-Reliance through District Partnership Programme" funded a total of HK\$1,972,376 as the start-up fund for different social enterprise projects. This translated as an approximate of 1.05% of the income. Due to the gradual relief of "Emergency Response Level" in public hospitals, the footfall of the Hospital was evidently increase. This should bring a considerable business to our shops. Unfortunately, the Government and the Hospital Authority abolished the rental concession scheme and one-off staff salary subsidy in December 2023 brought the reduction of profit by more than 50% for Year 2023-2024.







Business Development

Rehab Shop/Convenience Store Business

Following the relief of "Emergency Response Level" in public hospitals, along with the extension of visiting hours and resumption of nonemergency medical services, the Hospital footfall was significantly increase. This further enhanced our business revenue. The recovery of business of Hospital shop will inevitably bring negative impact to our shops in the community. During the period, "MentalCare Connect" successfully secured the retail operation in several re-tendering exercise with overcoming numerous hurdles. This included Convenience Store and Rehab Shop in Tuen Mun Hospital, Caritas Medical Centre, Pamela Youde Nethersole Eastern Hospital and Princess Margaret Hospital. On the other hand, "Cheers Gallery" at Causeway Bay was closed to the below-par business peformance.

Coop Shop Business/Cheers Coop

The business of HA Coop shop still faced tough challenge in business after the epidemic. Its turnover was far lower than the period before the epidemic and social movement. "Cheers Coop" situated at Immigration Tower was retrieved by the Government for its purpose after the 3-year operation. "Cheers Coop" located at Hennessy Road was closed due to poor business performance. Fortunately, the Company secured the retail operations at the Departure Waiting Hall of Hong Kong Macau Ferry Terminal through "Socially Caring Leasing Arrangements" and the shop opened in September 2023. A number of vacancy was created for the unemployed staff.

7-Eleven x Mindset x MentalCare

7-Eleven at Tseung Kwan O Hospital has been operating for more than one year and witnessed the success of tripartite cooperation in supporting the people in recovery for sustaining employment. The business performance was satisfactory as well. There was consensus among the parties to open one to two 7-Eleven and hiring more people in recovery.



Future

Despite of the economic turmoil and difficult marketing situation in the territory, the Company can still perform satisfactorily in the market. This was much due to the effort of our staff in different tiers and loyal customers. In the difficult year of 2023-2024, the Company could still record profit. Looking forward to Years 2024-2025, tough challenges are still lied ahead for retail and catering businesses. MentalCare Connect is needed to adjust its business strategies and make corresponding adjustment. This includes bidding for new project in hospitals, request for rental reduction for shops in the community, develop our own brand and improve POS system to boost up the operational efficiency etc. All these facilitate the Company's sustainable development in future. I thank my colleagues for their courage in facing the market challenges and make proactive changes. Last but not least, I am greatly indebted to the Board of Directors for their guidance and unfailing support.

願景、使命與核心價值 Vision, Mission & Core Values

願景

每一個人都應該擁有平等且具尊嚴的就業機會。

使命

- 以社會企業模式為殘疾人士及弱勢社群創造具尊嚴的就業機會,並且促進工作間的精神健康;
- 推動社會企業的可持續發展和推廣「幫襯社企」運動。

Vision

 Everyone should have an equal and dignified employment opportunity.

Mission -

- To create employment opportunities with dignity for the disabled and disadvantaged people through social enterprise model and further promote the mental health in workplace.
- To enable the self-sustainability of social enterprises and promote "Buy Social" Movement.



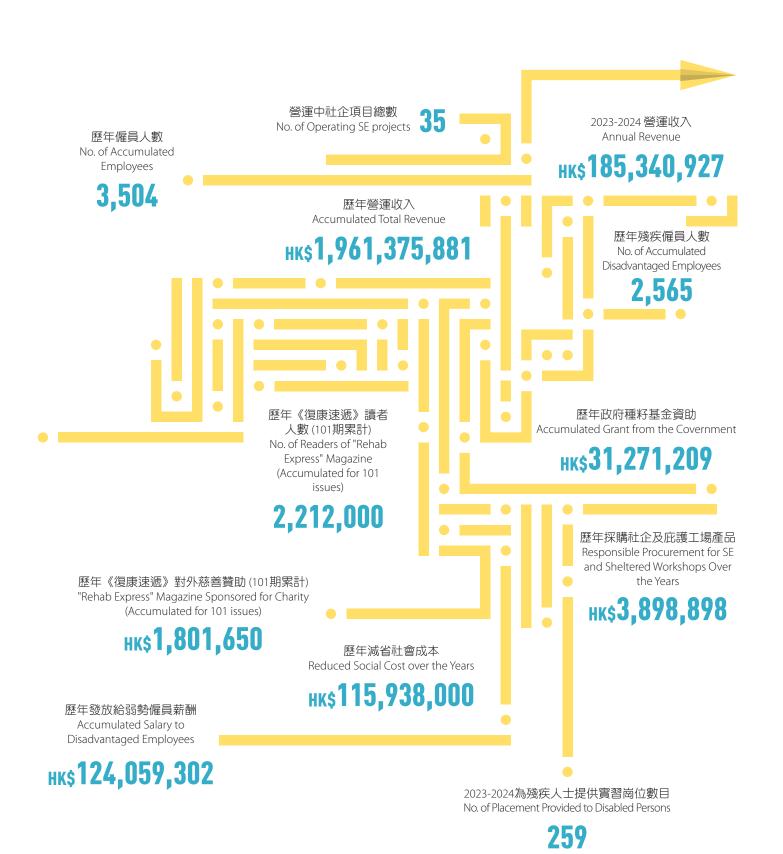








社會效益亮點 2002-2024 Social Impact Highlights 2002-2024



組織架構

Organisational Chart



香港心理衞生會執行委員會

Executive Committee of The Mental Health Association of Hong Kong



明途聯繫有限公司董事會

Board of Directors of MentalCare Connect Co. Ltd.



董事會主席:黎守信醫生 Chairman:Dr. Benjamin Lai



董事:盧德臨醫生 Director:Dr. Lo Tak Lam



董事:梁士雄先生 Director:Mr. Carlos Leung



董事:潘佩璆醫生 Director:Dr. Pan Pey Chyou



董事: 林美玲醫生 Director: Dr. May Lam



董事:高淑蘭博士 Director:Dr. Flora Ko



公司義務秘書:鍾偉成先生 Hon. Secretary: Mr. Chung Wai Shing



列席:香港心理衞生會總幹事 程志剛先生 In attendance: Mr. Ching Chi Kong (Director of MHAHK)



明途聯繫有限公司 MentalCare Connect Co. Ltd.

行政總裁:鍾偉成先生 Mr. Chung Wai Shing (Chief Executive Officer)

零售營銷 Retail Marketing 企業營銷 Corporate Marketing 財務及 人力資源部 Finance & Human Resources Department

資訊科技部 Information & Technology Department 行政及質管部 Administration & Quality Assurance Department

零售業務 Retail Business 市場 推廣服務 Marketing and Promotion Service

出版業務 Publications 電子商務 Electronic Commerce 物流及 顧客服務 Logistic & Customer Service

餐飲業務 Catering Service 清潔業務 Cleansing Services

員工團隊 Staff Team

くニュル (南土)	Chief Executive Officer		
行政總裁			
鍾偉成先生	Mr. Chung Wai Shing		
ロもす四ヶ南ヶ流す四			
助理總經理	Assistant General Manger		
金保華小姐 (業務發展)	Ms. Winnie Kam (Business Develop	ment)	
黃秀花小姐(財務及人力資源)	Ms. Christine Wong (Finance and H	uman Resources)	
高級經理	Senior Manager		
黃子卓先生(行政及質管)	Mr. Dobe Wong (Administration & G	Quality Assurance)	
營運監督	Operation Lead		\blacksquare
蔡柏朗先生(零售營銷)	Mr. Andy Choi (Retail Marketing)		
業務經理	Business Manager		\blacksquare
鄭家俊先生	Mr. Kevin Cheng	王國榮先生	Mr. Dennis Wong
葉敬宗先生	Mr. Duncan Ip		
助理經理	Assistant Manager		\blacksquare
梁巧欣小姐	Ms. Ada Leung	鄺嘉惠小姐	Ms. Karen Kwong
關嘉穎小姐	Ms. Wing Kwan	李詩敏小姐	Ms. Mandy Lee
	-		•
高級主任 / 主管	Senior Officer / Supervisor		
李 君小姐	Ms. Printemps Lee	梁孟威先生	Mr. Barry Leung
殷敏琪小姐	Ms. Dabie Yan	黃婉婷小姐	Ms. Peony Wong
何燕琳小姐	Ms. Yen Ho	王家欣小姐	Ms. Wong Ka Yan



員工團隊

Staff Team









主任	Officer		
梁嘉儀小姐	Ms. Kathy Leung	唐佩斯小姐	Ms. Teresa Tong
譚慧瑩小姐	Ms. Yvonne Tam	陳婉琪小姐	Ms. Suki Chan
梁惠貞小姐	Ms. Rabi Leung	蕭笑慧小姐	Ms. Ada Siu
店務主任	Shop Supervisor		
盧靜寧小姐	Ms. Loo Ching Ning	潘志偉先生	Mr. Pan Chi Wai
李玉英小姐	Ms. Lee Yuk Ying	紀式雄先生	Mr. Kei Sik Hung
倪鎮惠先生	Mr. Ngai Chun Wai	劉景浩先生	Mr. Lau King Ho
何美蓮小姐	Ms. Ho Mei Lin	黃桂萍小姐	Ms. Wong Kwai Ping
袁詩敏小姐	Ms. Yuen Sze Man	陳思敏小姐	Ms. Chan Sze Man
謝寶珍小姐	Ms. Tse Po Chun	馮成滔先生	Mr. Fung Shing To
吳婉兒小姐	Ms. Ng Yuen Yee	李偉光先生	Mr. Li Wai Kwong
文玲君小姐	Ms. Man Ling Kwan	劉家傑先生	Mr. Lau Kar Kit
黎錦發先生	Mr. Lai Kam Fat	關景雲先生	Mr. Kwan King Wan
譚生先生	Mr. Tam Sang	黃少娟小姐	Ms. Wong Siu Kuen
周秀娟小姐	Ms. Chow Sau Kuen	陳智明先生	Mr. Chan Chi Ming
馬敬恒先生	Mr. Ma King Hang	吳紹琴小姐	Ms. Ng Siu Kam
梁敏儀小姐	Ms. Leung Man Yi Sandy	葉詠詩小姐	Ms. Yip Wing Sze
周良俊先生	Mr. Chow Leung Chuen		

業務發展

Business Development



新店開業 - 「卓思廊」廣華醫院復康店

店舖於 2023 年 5 月 15 日投入營運,並在同年 9 月舉行開幕典禮,感謝 社署署長李佩詩女士、廣華醫院行政總監鄧錦成醫生、平等機會委員會 主席朱敏健先生、油尖旺區議會主席林健文先生及立法會狄志遠議員蒞 臨擔任主禮嘉賓。開幕儀式後,李佩詩署長聯同主禮嘉賓探訪「卓思 廊」復康生活幹線(窩打老道),了解員工的工作情況。







業務發展

Business Development





New Store Opening – "Cheers Gallery" Kwong Wah Hospital Rehab Shop

The shop opened on 15th May 2023 and an Opening Ceremony was held in September the same year. Heartfelt thanks were given to Ms. Lee Pui Sze, Director of Social Welfare Department, Dr. Tang Kam Shing, Hospital Chief Executive of Kwong Wah Hospital, Mr. Ricky Chu Man-kin, Chairperson of Equal Opportunities Commission, Mr. Lam Kin Man, Chairman of Yau Tsim Mong District Council and Dr. Hon Tik Chi Yuen, Legislative Council Member as the officiating guests of the ceremony. After the Opening Ceremony, Ms. Lee Pui Sze and other Officiating Guests visited "Cheers Gallery" Rehab Links (Waterloo Road) to understand more about the working condition of shop staff.

「卓思廊」復康生活幹線(窩打老道)擴充營業

店舖於6月租用鄰舖擴充營業,搖身變成單邊舖,坐落 於窩打老道及登打士街交界,增加售賣復康輔具及傢俬 等產品,讓顧客有更多更好的購物體驗。

Expansion of business of "Cheers Gallery" Rehab Links at Waterloo Road

The shop expanded its floor area through renting the adjacent shop in June. This created an eye catching one-sided shop front, locating strategically at the junction of Waterloo Road and Dundas Street. This enhanced the product mix of rehab products and furniture and created a better shopping experience to our customers.



新店開業 - 透過產業署的「社會關愛租務」安排,「樂協」便利店(上環港澳碼頭)於2023年9月12日投入營運。

New Store Opening – Through the Government Property Agency's "Socially Caring Leasing Arrangements", "Cheers Coop Plus" Convenience Store (HK Macau Ferry Terminal) opened on 12th September 2023.



「卓思廊」員工新制服添活力

New uniforms for "Cheers Gallery" staff brings vitality

店長制服 Shop Supervisor's uniform





店員制服 Shop Keeper's uniform





業務版圖

Business Presence























"Cheers Gallery" Tseung Kwan O Hospital Rehab Shop









即張開業

「卓思廊」北大嶼山醫院復康店 | 便利店



































價值共創 Co-creation of Value





「明途聯繫」與「利民會」獲得「最佳社企合作」獎項

與「利民會」的物流合作

「明途聯繫」在過去一年,為「**利民會**」的精神復元人士提供訓練和實習機會。讓該會接受職業復康服務的運輸組學員,恆常地為港澳碼頭「樂協」便利店提供物流服務,同時補充了公司在港島區物流支援不足的缺口。

Logistics cooperation with the Richmond Fellowship of Hong Kong

In the past year, "MentalCare Connect" provided training and internship opportunities for people with mental recovery for the Richmond Fellowship of Hong Kong. It let the trainees from the transportation team who receive Vocational Rehabilitation Service of The Association to regularly provide logistics services to the "Cheers Coop" at the Hong Kong-Macau Ferry Terminal, and at the same time it replenished the Company's insufficient logistics support in Hong Kong Island.

「在實際的工作場景,提升了學員的工作技能、 人際溝通技巧和改善個人自我管理效能,增加他們獲得公開就業的機會,進一步融入社 區。」~「**利民會**」



"In the actual working scenarios, trainees' work skills, interpersonal communication skills and personal self-management effectiveness were improved. This enhanced their opportunities to be employed and further facilate to re-integrate into the community." \sim Richmond Fellowship of Hong Kong

企業成就及嘉許

Corporate Achievements and Recognitions





520「友里」照顧你微博覽

照顧者易達平台於 2023 年 5 月 20 日在沙田科學園中庭 長廊舉行「520『友里』照顧您微博覽」,「明途聯繫」 受邀出席及獲頒嘉許狀,以答謝旗下「樂協社團優惠 坊」一直以來對照顧者易達平台的支持。

520 Care-hood Micro Expo

CAREREPS organised "520 Care-hood Micro Expo"at Hong Kong Science Park on 20th May 2023. "MentalCare Connect"was invited and awarded with the Appreciation Certificate to express the gratitude from Cheers Co-op's unfailing support.



「香港心理衞生會」訓練及就業服務中心(新界) 2023 - 2024 年度周年晚宴

「明途聯繫」獲邀出席「香港心理衞生會」訓練及就業服務中心(新界)2023-2024年度周年晚宴。營運監督蔡柏朗先生代表公司出席,並獲頒予獎狀以表揚「明途聯繫」為殘疾人士公開就業作出貢獻。



2023-2024 Annual Dinner of "The Mental Health Association of Hong Kong Training and Employment Service Centre (New Territories)"

"MentalCare Connect" was invited to attend the 2023-2024 Annual Dinner of "The Mental Health Association of Hong Kong Training and Employment Service Centre (New Territories)" and was awarded a certificate for appreciating its effort in creating job opportunities for disabled persons and promoting social integration. Mr. Andy Choi, Operation Lead, represented the Company and received the award.





觀塘區關愛僱主表揚計劃 2023

「觀塘區關愛僱主表揚計劃 2023」於 2024 年 2 月 25 日 假牛頭角上村廣場舉行。「明途聯繫」獲頒發獎狀,以表揚公司在傷健共融範疇所作出的努力。行政部譚慧瑩小姐代表公司出席及接受獎項。

Caring Employer Award, Kwun Tong District 2023

"International Day of Persons with Disabilities – Caring Employer Award, Kwun Tong 2023" was held on 25th February 2024 at the piazza of Upper Ngau Tau Kok Estate. "MentalCare Connect" acclaimed for the leading roles in employing disabled people. Ms. Yvonne Tam, Officer (Administration and Quality Assurance) of "MentalCare Connect", represented the Company and received the award.



「利民會」2023 - 2024 年度周年晩宴

「明途聯繫」獲邀出席「利民會」2023 - 2024 年度周年晚宴,並被頒予獎座以表彰「明途聯繫」作為合作夥伴與「利民會」在2023-2024年度中建立的良好合作關係。公司資訊科技及物流部經理王國榮先生代表領獎。

2023-2024 Annual Dinner of "The Richmond Fellowship of Hong Kong"

"MentalCare Connect" was invited to attend the 2023-2024 Annual Dinner of "The Richmond Fellowship of Hong Kong" and was honoured to receive an award as a token of recognition for the strong partnership forged between "MentalCare Connect" and the host. Mr. Dennis Wong, Manager (IT & Logistics), represented the Company to receive the Award.





2023 年度社企嘉許計劃

「十一良心消費運動」閉幕暨嘉許典禮於 2024 年 3 月 11 日假香港康得思酒店舉行,近二百名嘉賓、商界專業人士、社企及社福機構代表一同出席見證盛事。「明途聯繫」獲邀出席及獲頒「最佳社企合作大獎」,由行政總裁鍾偉成先生及助理總經理金保華小姐代表出席領獎。

Social Enterprise Award Scheme 2023

The "Social Enterprise Award Scheme 2023" was held on 11th March 2024 at Cordis Hong Kong. Nearly 200 guests, business professionals, representatives of social enterprises and social welfare organizations attended the event. Mr. Chung Wai Shing, CEO and Ms. Winnie Kam, Assistant General Manager (Business Development) of "MentalCare Connect", represented the Company and received the Award.

業界交流及培訓

Sector's Sharing and Training



聖公會星願居探訪「明途聯繫」

聖公會澳門社會服務處一聖公會星願居代表團於 2023 年 5 月 16 日探訪公司,由行政總裁鍾偉成先生簡介公司業務概況,解說社會企業的營運模式,發展趨勢及所帶來的社會效益。此次探訪更標誌著疫情後首個境外團體的交流探訪。



Astor Shore visited MentalCare Connect

Astor Shore, Macau visited "MentalCare Connect" on 16th May 2023. Mr. Chung Wai Shing, CEO of "MentalCare Connect" introduced the Company's business profile which enhanced the visitors with a better understanding on the operation and development of social enterprise as well as the benefits brought to the disabled persons and the society. The visit marked the first organization outside HK visiting "MentalCare Connect" after the epidemic.



北京師範大學及香港浸會大學聯合國際學院師 生到訪

位於珠海的聯合國際學院陳錦棠教授聯同 15 位社工碩士班師生於 2023 年 7 月 11 日到訪,行政總裁鍾偉成先生分享怎樣由一位社工轉化成 社創家。



A visit from Beijing Normal University - Hong Kong Baptist University United International College

Dr. Chan Kam Tong, Programme Director of the Social Work & Social Administration (SWSA) of Beijing Normal University-Hong Kong Baptist University United International College (UIC) with 15 Master of Social Work students visited "MentalCare Connect" on 11th July 2023. Mr. Chung Wai Shing, CEO of "MentalCare Connect" shared with the guests about his transformation from a social worker to a SE entrepreneur.

拼政策、撐社企、搶商機社企政策座談會

香港社會企業總會於 2023 年 8 月 23 日舉辦是次座談會, 匯報「2023 年新冠疫後社企業界營運狀況調查」所得 結果,同時亦就本港社會企業的發展檢視政府相關政策 或措施,「明途聯繫」行政總裁鍾偉成先生亦就此提出 相關建議。

Social Enterprise Policy Symposium on fighting for policies, supporting social enterprises and seizing business opportunities

The Hong Kong General Chamber of Social Enterprises Ltd held the symposium on 23rd August, 2023, to report the results of the "Survey on the Operational Situation of the Social Enterprise Sector after the COVID-19 Epidemic in 2023". It also reviewed relevant government policies or measurements regarding the development of social enterprises in Hong Kong. In this regard, Mr. Chung Wai Shing, CEO of "Mentalcare Connect" provided relevant suggestions.









香港及新加坡 MINDSET「思健」慈善基金到訪 及參觀「卓思廊」

新加坡 MINDSET 慈善基金於 2023 年 9 月 5 日來港與香港 MINDSET 及合作夥伴交流,其中包括 MINDSET x 7-ELEVEN x MENTALCARE 的合作計劃。席間分享精神復元人士如何透過就業促進精神健康,並且探訪公司轄下的協和街「卓思廊」,了解復康店的運作及精神復元店員的就業情況。

A visit by the Hong Kong and Singapore MINDSET Charity Foundation to Cheers Gallery

The Singapore MINDSET Charity Foundation visited Hong Kong and communicated with Hong Kong MINDSET and its partners, including the project of MINDSET x 7-ELEVEN x MENTALCARE on 5th September 2023. During the visit, the participants shared how the mental health of those people in recovery can be improved via work engagement. The visitors also visited "Cheers Gallery" at Hip Wo Street to have a more in-depth understanding about the rehab shop operations and the working conditions of the people in recovery.

業界交流及培訓

Sector's Sharing and Training









首爾社企考察團 2023

行政總裁鍾偉成先生及助理總經理金保華女士參加由香港社會企業總會舉辦的「首爾社企考察團 2023」,參觀當地的政府部門及多間社企,了解韓國的社企政策怎樣促進社企的可持續發展,而韓國政府對社企的支持值得香港借鏡。

Study visit on Social Enterprises in Seoul 2023

Mr. Chung Wai Shing, CEO and Ms. Winnie Kam, Assistant General Manager of "MentalCare Connect" joined the "Study Visit of Social Enterprises in Seoul 2023" organized by HKGCSE. The tour visited related Government Departments and a number of SEs in Seoul. This allowed the participants to understand more about the government policies in promoting the sustainable development of SEs. All these served as a role model to inspire Hong Kong Government to facilitate the growth of local SEs.







香港專業進修學校社工系實習

公司為 2 位港專社工學生提供實習機會,實習期由 2023 年 8 月至 12 月,讓同學認識社企運作及社企如何協助 精神復元人士重投社會。

Internship of the Hong Kong College of Technology Social Work Students

The Company provided internship opportunities to two students major in social work of HKCT. The internship period was from August to December 2023, allowing students to understand the operation of social enterprises and how to help persons in mental recovery reintegrating into society.

香港專業進修學校社工系學生到訪

港專社工系學生於 2024 年 1 月 22 日到訪公司,由行政總裁 鍾偉成先生分享香港的社會企業發展及社工如何轉化成為社 會創業家,鼓勵同學們考慮投入社創家行列。

A visit form the students of Social Work of the Hong Kong School of Vocational and Continuing Education

Students of Social Work of HKCT visited the Company on 22nd January, 2024. Mr. Chung Wai Shing, CEO shared the development of social enterprises in Hong Kong and how social workers can be transformed into social entrepreneurs, and encouraged students to consider joining the ranks of social entrepreneurs.





員工參與及成就

Employee Participation & Achievement



第 38 屆上海國際醫療器械展覽會 2023

行政總裁鍾偉成先生與復康用品零售及市場推廣部門同 事聯同母會物理治療師參觀於上海世博展覽館舉行的第 三十八屆上海國際醫療器械展覽會,拓展合作機會。



The 38th Shanghai International Medical Devices Exhibition 2023

Mr. Chung Wai Shing, CEO led the colleagues of Retail Marketing, along with the physiotherapist of MHAHK, visited the 38th Shanghai International Medical Device Exhibition held at Shanghai World Expo Exhibition Center. The objective was to seek the opportunities of cooperation with the Exhibition participants.





香港社企員工嘉許計劃 2023

「香港社企員工嘉許計劃 2023」於 2023 年 12 月 7 日假 尖沙咀維港皇宴維港廳舉行。「明途聯繫」有 12 位員工 獲頒傑出社企員工。

另外,「思健」與 7-Eleven 及「明途聯繫」合作經營第一間「友善特營」便利店的店務員馮丹蕾於是次嘉許計劃中獲頒發「最具合作精神獎」以嘉許及表揚她在工作上的優異表現和合作精神。

Hong Kong Social Enterprise Employee Recognition Scheme 2023

"Hong Kong Social Enterprises Employee Recognition Scheme 2023" was held at "ClubONE - The Victoria", Tsim Sha Tsui on 7th December 2023. Twelve staff of "MentalCare Connect" were awarded Outstanding Employee.

Ms. Fung Tan Lui working in the first "Friendchised" convenience store jointly cooperated by "MINDSET" x 7-ELEVEN x "MentalCare Connect" and was awarded the "Best Team Spirit Award". This is the accolade recognizing her outstanding performance and cooperativeness at work.



總辦事處聖誕聯歡會 2023

「明途聯繫」於 2023 年 12 月 22 日在總辦事處舉行聖誕 聯歡會,讓同事共渡佳節之餘亦藉此放鬆抒壓。



Head Office's Christmas Party 2023

"MentalCare Connect" held a Christmas party at the Head Office on 22nd December, 2023 to let colleagues to celebrate the festival together and take the opportunity to relax and relieve stress.



醫院管理局傳媒晚宴

醫院管理局傳媒晚宴「好久不見 Long Time No See」於 2024年1月26日舉行,醫管局主席范鴻齡先生、行政 總裁高拔陞醫生及其他醫管局代表與傳媒朋友相聚同樂、互相交流。《復康速遞》雜誌獲邀,由雜誌總編輯 李君小姐代表出席。

Hospital Authority Media Dinner

The Hospital Authority Media Dinner titled "Long Time No See" was held on 26th January 2024. Mr. Henry Fan Hung Ling, Chairman of the Hospital Authority and Dr. Tony Ko Pat-sing, CEO of Hospital Authority, accompanied with the representatives of the Hospital Authority and media peers gathered and shared with each other. Ms. Printemps Lee, Chief Editor of "Rehab Express" Magazine was invited to attend the event.

員工參與及成就

Employee Participation & Achievement





「明途聯繫」2023年度周年晚宴

晚宴在 2024 年 3 月 10 日舉行。董事會主席黎守信醫生及行政總裁鍾偉成先生先後致詞答謝員工在過去一年的努力,於逆境中仍緊守崗位,創造可喜的業績。當晚除了遊戲及抽獎外,同場亦頒發 5 年和 10 年忠誠服務獎和店舖傑出表現獎,以表揚店舖員工優秀的工作成績。

"MentalCare Connect" Annual Dinner 2023

The Annual Dinner was held on 10th March 2024. Dr. Benjamin Lai, Chairman of Board of Directors and Mr. Chung Wai Shing, CEO addressed their gratitude to the staff's endeavour in creating a joyful business result with remaining steadfast in duties. Games and lucky draws were held for creating the pleasant atmosphere. 5-year, 10-year Long Service Awards and Outstanding Performance Awards for shops were also presented in the event. All these acknowledged the excellent working performance of the staff.





財務回報 2023-2024 Financial Return 2023-2024

2023-2024 年度總收入 Annual Revenue

包括 Includes:

■種籽基金 Seed Money

■營運收入 Revenue

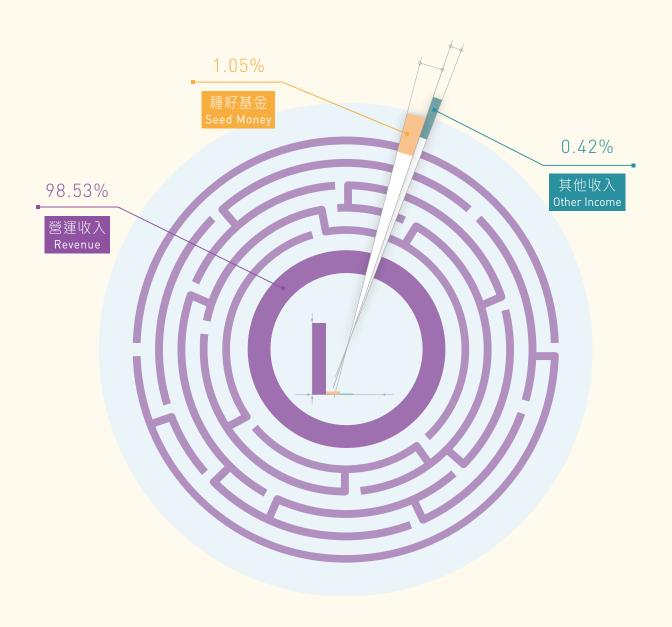
■其他收入 Other Income

: HK\$188,099,569

: HK\$1,972,376

: HK\$185,340,927

: HK\$786,266



核數報告 2023-2024 Audit Report 2023-2024

MENTALCARE CONNECT 明 途 等 答 有 F STATEMENT OF FINAN AS AT 31 MARC	艮公司 ICIAL POSITION	ED	
	NOTE	2024 HK\$	202 HK
NON-CURRENT ASSETS			
Plant and equipment	4	2,954,848	3,309,872
Available-for-sale financial assets	5	4,034,678	4,063,569
		6,989,526	7,373,441
CURRENT ASSETS			
Inventories	6	11,039,914	10,284,542
Deposits		1,039,445	633,615
Payment in advance		2,526,433	126,773
Trade and other receivables		582,174	2,793,831
Cash and bank balances		19,319,267	16,277,802
Current tax refundable	8	0	323,942
		34,507,233	30,440,505
CURRENT LIABILITIES			
Accrued expenses		2,260,901	2,747,028
Trade and other payables		16,119,746	13,847,33
Received in advance		2,011,066	1,150,627
Current tax payable	8	90,404	(
Deferred income	7	574,857	695,233
		21,056,974	18,440,223
NET CURRENT ASSETS		13,450,259	12,000,282
TOTAL ASSETS LESS CURRENT LIABILITIES		20,439,785	19,373,72
NON-CURRENT LIABILITIES			
Deferred income	7	(461,648)	(830,89
NET ASSETS		19,978,137	18,542,82
Represented by:			
Share capital	9	3,000,000	3,000,000
SWD funds		161,986	161,98
Accumulated other comprehensive income		(965,322)	(936,43
Retained profits		17,781,473	16,317,27
TOTAL FUND AND RESERVES		19,978,137	18,542,82
The accompanying accounting policies and explanatory in conjunction with, these financial statements.	notes form an ir	ntegral part of, and	should be rea
These financial statements were approved and authorise on 0 8 0CT 2021	ed for issue by	the Company's Boa	rd of Director
12fo	涯	(id. 25)	
	The state of the s	140	
Lai Benjamin	Pan	Pey Chyou	

MENTALCARE CONNECT COMPANY LIMITED 明途聯餐有限公司 STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2024

2024 HK\$ HK\$ 1,972,376 2.549.649 Grant income 10 185,340,927 165,043,638 Grant from Employment Support Scheme under the Anti-epidemic Fund 2,911,200 786,266 699,419 188,099,569 171,203,906 Total Income EXPENDITURE Cost of sales 135,720,816 120.761.828 Staff Cost
- Salaries, wages and allowances 28,991,118 27,923,665 - Contribution to MPF Depreciation on plant and equipment 1,263,558 1,737,673 1,226,903 1,595,029 Management fee to immediate parent and ultimate controlling party 1,112,046 990,262 15,646,837 168,144,524 Total Expenditure 186,534,448 PROFIT BEFORE TAXATION 1,565,121 3,059,382 TAX EXPENSES 100,922 4,518 PROFIT FOR THE YEAR 1,464,199 3,054,864 OTHER COMPREHENSIVE EXPENSE (28,891) - Fair value changes during the year (522,702)OTHER COMPREHENSIVE EXPENSE FOR THE YEAR (28,891) (522,702) 1,435,308 2,532,162 TOTAL COMPREHENSIVE INCOME FOR THE YEAR

The accompanying accounting policies and explanatory notes form an integral part of, and should be read in conjunction with, these financial statements.

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鳴謝

Acknowledgements

	Acknowledgeme	21112
	Honorary Legal Advisor	
周靜嫻律師	Ms. Loretta C. H. Chow	
許宗盛太平紳士	Mr. Herman Hui. JP	
	Honorary Business Advisor	
莫華勳先生	Mr. Peter Mok	
政府部門	Government Bureaux & Departments	
社會福利署康復服務市場顧問辦事處	Marketing Consultancy Office (Rehabilitation), Social Welfare Department	
社會福利署	Social Welfare Department	
民政及青年事務局	Home and Youth Affairs Bureau	
勞工及福利局	Labour & Welfare Bureau	
醫務衞生局	Health Bureau	
政府產業署	Government Property Agency	
商業夥伴	Business Partners	
醫院管理局	Hospital Authority	
北區醫院	North District Hospital	
博愛醫院	Pok Oi Hospital	
律敦治醫院	Ruttonjee Hospital	
將軍澳醫院	Tseung Kwan O Hospital	
屯門醫院	Tuen Mun Hospital	
瑪嘉烈醫院	Princess Margaret Hospital	
明愛醫院	Caritas Medical Centre	
大埔醫院	Tai Po Hospital	
廣華醫院	Kwong Wah Hospital	
威爾斯親王醫院	Prince of Wales Hospital	
東區尤德夫人那打素醫院	Pamela Youde Nethersole Eastern Hospital	
北大嶼山醫院	North Lantau Hospital	
雅麗氏何妙齡那打素	Alice Ho Miu Ling Nethersole Hospital	
沙田醫院	Shatin Hospital	
葛量洪醫院	Grantham Hospital	
教育局九龍塘教育服務中心	Education Bureau Kowloon Tong Education Services Centre	
香港教育大學	The Education University of Hong Kong	
義務工作發展局	Agency for Volunteer Service	
誠信綜合治療中心	Alliance Holistic Care Center	
誠信醫療中心	Alliance Medical Center	
ASANA 360	ASANA 360	

ASM Pacific Technology Asia Limited

Baptist Oi Kwan Social Service

Chinese Estates Holdings Limited

Christian Action Training Services

Construction Welfare Association

Chinese YMCA of Hong Kong

Baby Kingdom

Association of Government Cartograhic Staff

BCT Bank Consortium Trust Company Limited

China Demeter Financial Investments Limited

Chun Wo Construction Holdings Company Limited

Community CareAge Foundation Limited

Crowne Plaza Hong Kong Causeway Bay

Association of Government Technical and Survey Officers

太平洋科技有限公司

浸信會愛群社會服務處

香港中華基督教青年會

基督教勵行會 - 培訓服務

俊和建築工程有限公司

香港銅鑼灣皇冠假日酒店

政府工程技術及測量人員協會

政府製圖人員協會

親子王國

BCT 銀聯集團

華人置業集團

關護長者協會

建造業福利會

國農證券有限公司

明途聯繫有限公司 MentalCare Connect Company Limited

星展銀行(香港)有限公司	DDC Dank / Lang Kong V. insited
帝盛酒店集團	DBS Bank (Hong Kong) Limited
易寶通訊服務有限公司	Dorsett Hospitality International
122 3	Epro Telecom Services Limited
豐盛社企學會有限公司	Fullness Social Enterprises Society Limited
港怡醫院	Gleneagles Hospital
恆益物業管理有限公司 	Hang Yick Properties Management Limited
香港藝術中心	Hong Kong Arts Centre
香港失明人協進會	Hong Kong Blind Union
香港寬頻網絡有限公司	Hong Kong Broadband Network Limited
香港基督教服務處同工協會	Hong Kong Christian Service
香港海關關員職系協會	Hong Kong Customs and Excise Customs Officer Grade Association
香港職業發展服務處	Hong Kong Employment Development Service Limited
香港社會企業總會	Hong Kong General Chamber of Social Enterprises Limited
香港工程師學會	Hong Kong Institution of Engineers
香港社會工作者總工會	Hong Kong Social Workers' General Union
香港基督教女青年會	Hong Kong Young Women's Christian Association
康業服務有限公司	Hong Yip Service Company Limited
佳民集團	JIA Group Holdings Limited
川田集團有限公司	Kawada Holdings Company Limited
毅力醫護健康集團	Kinetics Medical & Health Group
畢馬威會計師事務所	KPMG
林德港氧有限公司	Linde HKO Limited
勞氏清潔服務有限公司	Lo's Cleaning Services Ltd.
時代醫療集團	Medtimes Medical Group
循道衛理中心	Methodist Centre
NEP Holdings International (HK) Ltd.	NEP Holdings International (HK) Ltd.
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香港上環港澳客運碼頭內碼頭第一層離境等候大堂 3 號舖電話:6659 6913

"Cheers Coop" Convenience Store (HK Macau Ferry Terminal)

Shop No.3, Departure Waiting Hall, Deck 1, Inner Pier of the HK - Macau Ferry Terminal, Sheung Wan, H.K.

Tel: 6659 6913

「悅購網」

「悅購網」網上商店: www.cheerspointnet.com.hk

"Cheers Point Net"

"Cheers Point Net" Online Shop: www.cheerspointnet.com.hk

社企淘

SE Mall: www.SEmall.hk

「卓思」市場推廣服務

"Cheers" Marketing & Promotion Service

九龍觀塘鴻圖道 16 號志成工業大廈 12 樓 1206 室

電話: 2710 8860 傳真: 2710 8210

Room 1206, 12/F., Houtex Industrial Building, 16 Hung To Road, Kwun

Tong, KIn

Tel: 2710 8860 Fax: 2710 8210

傳單速遞

Handbill Service

Room 1206, 12/F., Houtex Industrial Building, 16 Hung To Road, Kwun

Tong, Kln.

Tel: 2710 8860 Fax: 2710 8210

清潔業務

Cleansing Service

九龍觀塘鴻圖道 16 號志成工業大厦 12 樓 1206 室

電話: 2710 8860 傳真: 2710 8210

Room 1206, 12/F., Houtex Industrial Building, 16 Hung To Road, Kwun

Tong, Kln.

Tel: 2710 8860 Fax: 2710 8210







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